

TNT Corporate Social Responsibility Policy

Our aspirations

TNT is a global business that strives to improve its social and environmental impact on communities around the world. We aspire to help people realise their potential and to meet the needs of the current generation without producing a poorer world for our children by compromising the ability of future generations to fulfil their own needs. To meet these aspirations towards our stakeholders, we subscribe to the United Nations Global Compact, which embraces, supports and enacts a range of values in the areas of human rights, labour standards and the environment that we can influence.

The quality of our footprint on local, regional, national and global societies is a key factor when communities decide whether to extend their consent to our operations in the long-term. TNT is developing and maintaining policies and practices that promote a positive and sustainable environmental and social contribution to every community in which we operate. The TNT Code of Business Principles underpins this commitment to legal compliance, continuous improvement and sustainability.

Our initiatives

TNT is undertaking a variety of initiatives to support our aspirations and values:

- Encouraging operating units to achieve international standards including Investors in People, ISO 9001:2000, ISO 14001, OHSAS 18001 and SA 8000.
- Training employees on the social and environmental dimensions of their roles.
- Encouraging our suppliers to introduce programmes that support our own objectives and targets because we take responsibility for the effects of our entire supply chain in line with the TNT Code of Business Principles.
- Benchmarking our policies, strategies and programmes internally and externally to encourage continuous improvement in all areas of our activities.
- Developing programmes that reduce the emissions of our operational activities.

Our communications

We are committed to communicating and building a dialogue with internal and external stakeholders about our challenges and accomplishments in achieving our sustainable development and environmental management goals.

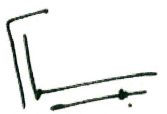
Our internal award

We hold an annual competition to celebrate the best internal initiatives and results in the field of sustainable development and environmental management.

Public reporting

We will reflect our progress and future plans in our social responsibility report to enable all our stakeholders to understand and monitor our performance and future plans.

M.P. Bakker



Chief Executive Officer

C.H. van Dalen



Chief Financial Officer

H.M. Koorstra



Group Managing
Director Mail

M.C. Lombard



Group Managing
Director Express

